Sajjad Shameli

IT SPECIALIST

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Profile

A highly skilled and motivated IT Specialist with 10 years of experience in managing and maintaining IT infrastructure within international Companies. Seeking a challenging position in Canada to utilize my technical expertise and further expansion of technical knowledge in a dynamic organization.

Technical Skills

- **Server Management and Administration:**
    - Dell - HP
- **Microsoft Product Installation and Administration:**
    - Server and Client OS
    - Active Directory
    - Office 365
    - SharePoint
    - Skype for Business
- **Linux Installation and Administration:**
    - CentOS, RedHat, Ubuntu
- **Virtualization:**
    - VMware (ESXi 6.7 , 7) - Hyper-V
- **Database Management:**
    - Database Management and High Availability (SQL Server, MySQL, SQLite, Oracle)

- **Storage**:
    - SAS, NAS, SSD, HDD
- **Network Services:**
    - Mikrotik Router
    - VPN Server Setup and Administration
    - Enterprise Antivirus (Kaspersky, ESET)
    - VoIP and SIP Protocol
    - LAN - WAN - DHCP - DNS
- **Backup Solutions:**
    - RAID - Veeam Backup - Wasabi - Acronis
- **Firewall Administration:**
    - Sophos - WatchGuard - SonicWall
- **CMS**
    - WordPress
    - Joomla

Certifications and Licenses

MCSA **2010-2012**

Network technology with Microsoft technology - National Institute of Information Technology (NIIT)

Career Related Experience

Senior IT Specialist at IDmelon – [Vancouver (Remote) – Tehran (Hybrid)] **2020-2023**
https://IDmelon.com

- Configuration and Administration of Windows Servers and Linux-based Servers, ensuring high availability and optimal performance - installing all services and packages.
- Managed and maintained the company's network infrastructure, including routers, switches, and firewalls.
- Oversaw Active Directory user management, including account creation, permissions, and group policies.
- Managed and Maintained Database (SQL Server – MySQL – SQLite – Oracle).

- Collaborated with cross-functional teams to implement IT projects, ensuring adherence to timelines and budgets.
- Managed and Maintained Network Antivirus software (Kaspersky).
- Managed and Maintained Backup Strategies (Veeam - Acronis).
- Using Software (Microsoft- FidoAlliance- HTML) and Hardware (Feitian – Yubico) for testing and developing FIDO2 Technology.
- Implemented OTP Software (One Time Password) for securing Operation Systems and Peripheral equipment.
- Managed and maintained company website in WordPress CMS.
- Conducted regular system and security audits, implementing necessary updates and patches.
- Provided technical support to end-users, troubleshooting hardware and software issues in a timely manner.

IT Specialist at Raouf Medical Company [Iran (On-Site)]……………………………………….……..**2017-2019**
https://raoufmedical.ir/en/

- Implemented and managed network infrastructure, including switches and wireless access points
- Administered Windows servers, ensuring secure and efficient operation of systems.
- Assisted in the setup and maintenance of Active Directory, managing user accounts and group policies.
- Provided end-user support, troubleshooting and resolving technical issues promptly.
- Collaborated with IT teams on infrastructure upgrades and migrations.
- Conducted regular system and security audits, implementing necessary updates and patches.
- Worked with Medical Imaging Software (PACS) and its Database (Oracle).

IT Support at ITA [Iran (On-Site)]…………..……………………………………………….… **2013-2017**
https://ITAco.net

- Assisted in managing the company's network infrastructure, troubleshooting network connectivity and performance issues.
- Installed and configured desktops, laptops, and peripheral devices for end-users.
- Provided user support, resolving hardware and software problems via phone, email, or in-person.
- Implemented backup solutions to ensure data integrity and disaster recovery preparedness.
- Conducted user training sessions on software applications and best practices.
- Worked with Industrial Automation software (High-leit - SCADA)

Education

Master's Degree: Software Engineering ……………………………………….………… **2012-2014**
Azad university- Science and research branch - Iran

Bachelor's Degree: Software Engineering ………………………………….………..………. **2007-2012**
Khayyam University - Iran

References

Available upon your request